

New Center Stamping Quality Policy Manual

Rev 13
3/27/2024

IATF 16949:2016
ISO 9001:2015

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Section 1

Quality Policy

New Center Stamping makes its commitment to its customer and employees to continually identify and mitigate risk, improve, and maintain a quality management system that provides superior quality and delivery performance. We will work hard to continuously improve our technology, equipment, facility, and teamwork in a way that will ensure current and future jobs for employees in a motivational and safe environment.

The key points to this policy are simply stated as “DOC”

- 1) **“D”- Defect Free Parts**
- 2) **“O” - On time Delivery**
- 3) **“C” - Continual Improvement**

Commitment to Meeting Requirements

NCS is dedicated to meeting or exceeding the requirements of IATF16949, ISO 9001, statutory requirements, regulatory requirements, internal requirements, and customer specific requirements. We aim to continually improve the effectiveness of the implemented QMS.

NCS Objectives and Goals are determined by Top Management through the NCS Quality Business Plan and Performance Meetings. Quality Metrics are measured, reviewed and supported with action plans to redirect, where necessary, and to ensure continual improvement.

Approved by _____ Date: _____

Section 2 - ScopeProducts and Services Covered (Scope of Registration)

Manufacturer of metal stampings, welding, and assemblies.

Scope Determination Information:

New Center Stamping has created this Quality Policy Manual to comply with ISO 9001:2015 and IATF 16949:2016, customer specific requirements and any statutory/regulatory requirements. Considerations have been given to internal and external issues and requirements of significant interested parties, as detailed in Context and Interested Parties record, along with the products provided to our customers.

Boundaries:

New Center Stamping, Inc.
950 East Milwaukee
Detroit, MI 48211

Remote Location:

New Center Stamping, Inc.
1140 East Milwaukee
Detroit, MI 48211
Scope: Warehouse and IT

CSRs

Ford, FCA, GM, VW, Navistar

Exclusions and Justification:

Exclusion: 8.3 Product Design Requirements

Justification: NCS is not responsible for the design of the product.

Section 3 – Processes, Sequences and Interactions

Refer to the **QMS Dashboard – Process Map**. The Process Map demonstrates the company processes, remote location, and shows sequences and interactions with reference to Turtle Diagrams (process snapshots).

Turtle Diagrams detail in formation such as the owner, personnel involved, objectives, input, outputs, metrics, resources and the lower level documents used to carry out the process. Each turtle also has a risk section.

Section 4 – Outsourced Processes

Plex contains information on all New Center Stamping suppliers.

<u>Outsource Process</u>	<u>Type and Extent of Control</u>
Calibration	Review of Accreditation and Certs
Blanking	Receiving Process, Control Plan
Stamping	Receiving Process, Control Plan
Laser welding	Receiving Process, CQI

Section 5 – Customer Specific Requirements and Engineering Document Control

The QMS Dashboard details all customers with CSRs, the process responsible for meeting the applicable sections of customer specific requirements and where the requirements are met through a matrix.

SP - 7.5 Document Control Procedure details the process of maintaining customer specific requirement revisions, as well as engineering documents.

Section 6 – Objectives

1. Profitable Company
2. Customer Satisfaction
3. Safe Facility
4. Satisfied Employees

Section 7 – Revision Levels, Changes, and Approvals

Rev	Description of Change	Date
2	Updated NCS approved Quality Policy Statement to match Quality Statement As Posted	09/14/07
3	Updated to match element items of TS16949:2002 standards	09/20/07
4	Updated to ISO 9001:2015 Third Edition 2009-06-15	01/20/10
5	Updated to ISO 9001:2015 Third Edition 2009-06-15 Revised number system	05/31/10
6	Added to 0.6 Introduction, Process Mapping precedence	12/01/10
7	Added IATF 16949: 2016 & ISO 9001: 2015 referenced updates to sections of manual	12/08/16
8	Updated manual to include risk provisions	01/25/17
9	Updated entire manual to include scope and revise to update and correct.	2/24/2020
10	Updated Logo	2/27/2020
11	Updated quality policy to include “continually identify and mitigate risk”	6/18/2020
12	Updated Header format, dates, and signature blocks, and added Dashboard	4/6/2022
13	Reviewed entire document – no changes	3/27/2024