

# New Center Stamping Quality Policy Manual

Rev 13  
3/27/2024

IATF 16949:2016  
ISO 9001:2015

Section	Section Title
1	Quality Policy and Commitment to Meet Requirements
2	Scope, Support, Exclusions and Justification
3	Processes, Sequences and Interactions
4	Outsourced Processes
5	Customer Specific Requirements
6	Objectives
7	Revision Levels, Changes and Approvals

**Section 1****Quality Policy**

New Center Stamping makes its commitment to its customer and employees to continually identify and mitigate risk, improve, and maintain a quality management system that provides superior quality and delivery performance.

We will work hard to continuously improve our technology, equipment, facility, and teamwork in a way that will ensure current and future jobs for employees in a motivational and safe environment.

**The key points to this policy are simply stated as “DOC”**

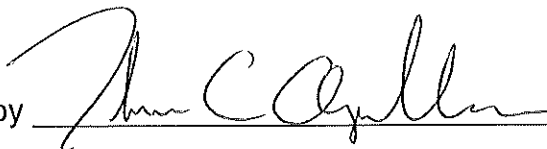
- 1) “D”- Defect Free Parts
- 2) “O” - On time Delivery
- 3) “C” - Continual Improvement

**Commitment to Meeting Requirements**

NCS is dedicated to meeting or exceeding the requirements of IATF16949, ISO 9001, statutory requirements, regulatory requirements, internal requirements, and customer specific requirements. We aim to continually improve the effectiveness of the implemented QMS.

NCS Objectives and Goals are determined by Top Management through the NCS Quality Business Plan and Performance Meetings. Quality Metrics are measured, reviewed and supported with action plans to redirect, where necessary, and to ensure continual improvement.

Approved by

Date: 3-27-24

**Section 2 - Scope****Products and Services Covered (Scope of Registration)**

Manufacturer of metal stampings, welding, and assemblies.

**Scope Determination Information:**

New Center Stamping has created this Quality Policy Manual to comply with ISO 9001:2015 and IATF 16949:2016, customer specific requirements and any statutory/regulatory requirements. Considerations have been given to internal and external issues and requirements of significant interested parties, as detailed in Context and Interested Parties record, along with the products provided to our customers.

**Boundaries:**

New Center Stamping, Inc.  
950 East Milwaukee  
Detroit, MI 48211

**Remote Location:**

New Center Stamping, Inc.  
1140 East Milwaukee  
Detroit, MI 48211  
Scope: Warehouse and IT

**CSRs**

Ford, FCA, GM, VW, Navistar

**Exclusions and Justification:**

Exclusion: 8.3 Product Design Requirements

Justification: NCS is not responsible for the design of the product.

**Section 3 – Processes, Sequences and Interactions**

Refer to the **QMS Dashboard – Process Map**. The Process Map demonstrates the company processes, remote location, and shows sequences and interactions with reference to Turtle Diagrams (process snapshots).

Turtle Diagrams detail information such as the owner, personnel involved, objectives, input, outputs, metrics, resources and the lower level documents used to carry out the process. Each turtle also has a risk section.

**Section 4 – Outsourced Processes**

Plex contains information on all New Center Stamping suppliers.

**Outsource Process**

Calibration

Blanking

Stamping

Laser welding

**Type and Extent of Control**

Review of Accreditation and Certs

Receiving Process, Control Plan

Receiving Process, Control Plan

Receiving Process, CQI

**Section 5 – Customer Specific Requirements and Engineering Document Control**

The QMS Dashboard details all customers with CSRs, the process responsible for meeting the applicable sections of customer specific requirements and where the requirements are met through a matrix.

SP - 7.5 Document Control Procedure details the process of maintaining customer specific requirement revisions, as well as engineering documents.

**Section 6 – Objectives**

1. Profitable Company
2. Customer Satisfaction
3. Safe Facility
4. Satisfied Employees

**Section 7 – Revision Levels, Changes, and Approvals**

Rev	Description of Change	Date
2	Updated NCS approved Quality Policy Statement to match Quality Statement As Posted	09/14/07
3	Updated to match element items of TS16949:2002 standards	09/20/07
4	Updated to ISO 9001:2015 Third Edition 2009-06-15	01/20/10
5	Updated to ISO 9001:2015 Third Edition 2009-06-15 Revised number system	05/31/10
6	Added to 0.6 Introduction, Process Mapping precedence	12/01/10
7	Added IATF 16949: 2016 & ISO 9001: 2015 referenced updates to sections of manual	12/08/16
8	Updated manual to include risk provisions	01/25/17
9	Updated entire manual to include scope and revise to update and correct.	2/24/2020
10	Updated Logo	2/27/2020
11	Updated quality policy to include “continually identify and mitigate risk”	6/18/2020
12	Updated Header format, dates, and signature blocks, and added Dashboard	4/6/2022
13	Reviewed entire document – no changes	3/27/2024